Chad Koslovsky

Make the technology useful. Keep the people moving.

Milliken, Colorado · chad@koslovsky.xyz

IT Support Services II | Colorado State University

View my interactive resume and work: https://csu.koslovsky.xyz

01 PROFILE

I bring hands-on endpoint and systems support, clear communication and the habit of following a problem across its boundaries. I want faculty, staff and students to spend their time on their work, with dependable technical help when something gets in the way.

02 EXPERIENCE

Founder / Product Engineer / Systems Lead · Technomancy IT LLC | Present

Own client applications, infrastructure, endpoints and access, including direct support and on-call needs.

Modernized Excell's Windows Server, Active Directory, computers and VPN connectivity; supported a client's data-science team with DevOps setup.

Senior Systems Engineer / Datacenter Architect · Front Range Internet Inc. | 2015-2020

Ran the NOC, handled engineering escalations and built tools for hosting and colocation support teams.

Worked across Windows/Linux, virtualization and recovery; ran SOC 1/SOC 2 audits and later held sole systems-engineering responsibility for about a year.

Systems / Software Engineer · Office Evolution | 2014-2015

Connected CRM, provisioning, onboarding and service operations through centralized applications across locations.

Worked with the CEO and CIO to connect business requirements with staff and customer workflows.

Network & Systems Engineer · PlumChoice / Everon | 2012-2014

Supported business networks, systems and endpoints directly with owners and end users in managed services.

Delivered monitoring, on-call troubleshooting, recovery, diagnostic tooling and antivirus services.

Infrastructure and Systems Focal · IBM | 2010-2012

Operated enterprise infrastructure and coordinated changes, incidents and escalations across technical and vendor teams.

Automated audit and backup workflows; managed virtualization test labs and hosted desktops.

03 SELECTED WORK

Excell Services | Client IT modernization · Technomancy IT client, Wray, Colorado

Modernized servers, employee computers and networks with Windows Server, Active Directory and VPN access.

Helped bring a satellite location online; identified wasted network costs and secured a one-time $15,000 refund.

Technomancy platform | Connected support · Own practice and client operations

Built ticketing, CRM, scheduling and billing with infrastructure telemetry and device context.

Separate restore tooling checks backup checksums and restores into disposable PostgreSQL.

04 CAPABILITIES

Windows / macOS / Linux support / Microsoft 365 / Active Directory · Network troubleshooting / DNS / VPN / endpoint protection · Client support / monitoring / recovery / operating procedures · PowerShell / Bash / diagnostic tooling / CompTIA A+ and Network+ (earned)

LinkedIn: https://www.linkedin.com/in/chadkoslovsky

GitHub: https://github.com/Ravonus

Technomancy platform overview: https://technomancy.it/#platform

Kerf framework preview: https://kerfjs.netlify.app/